

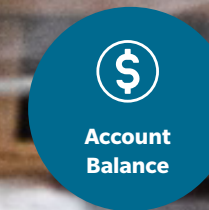
Helping you navigate the Scheme website



Login



Dashboard



Account Balance



Account Activity



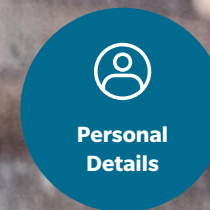
Current Investments



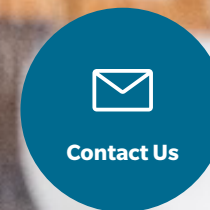
Changing Options



Insurance



Personal Details



Contact Us



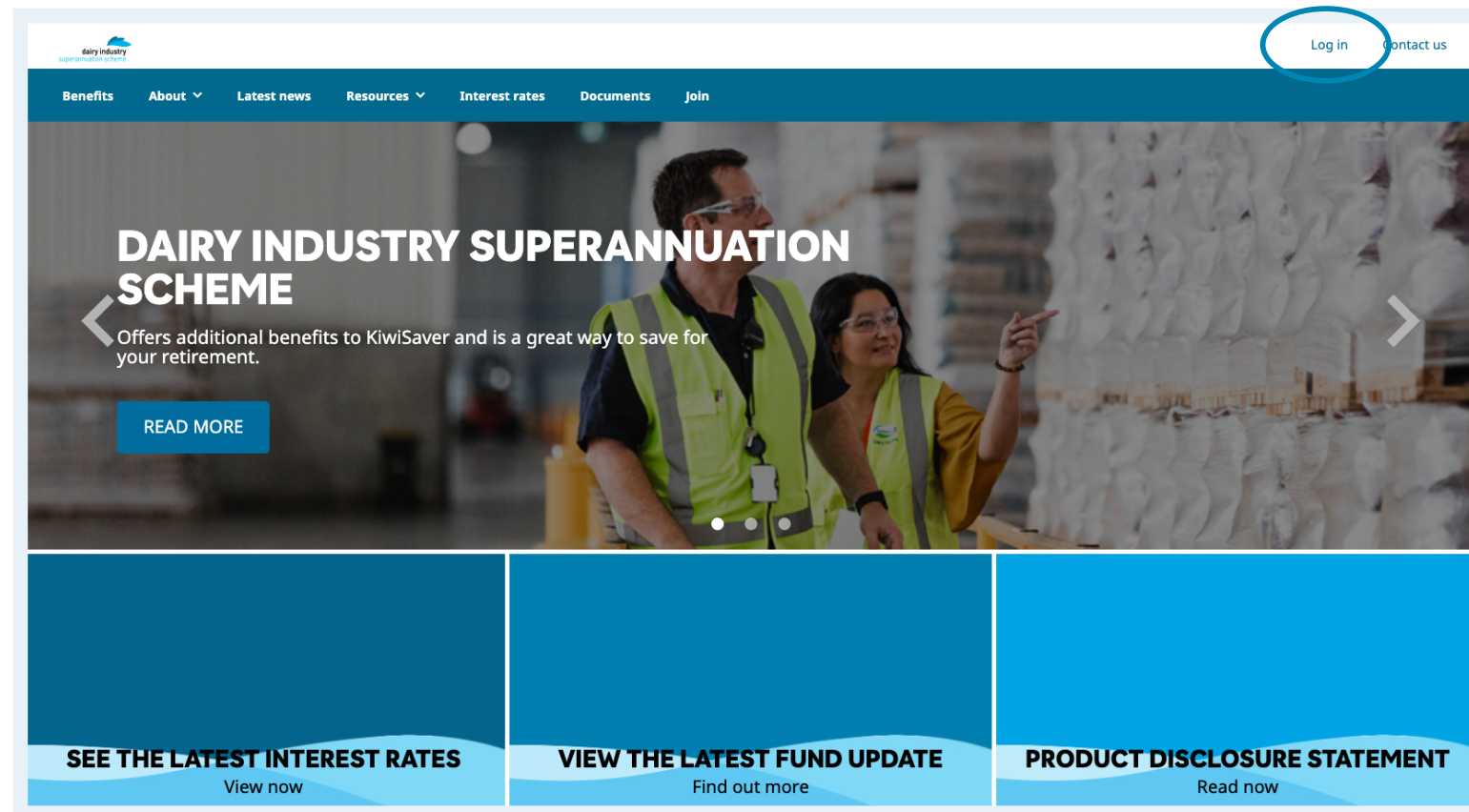
dairy industry
superannuation scheme

Login

SIGN IN AND GET STARTED

Step 1

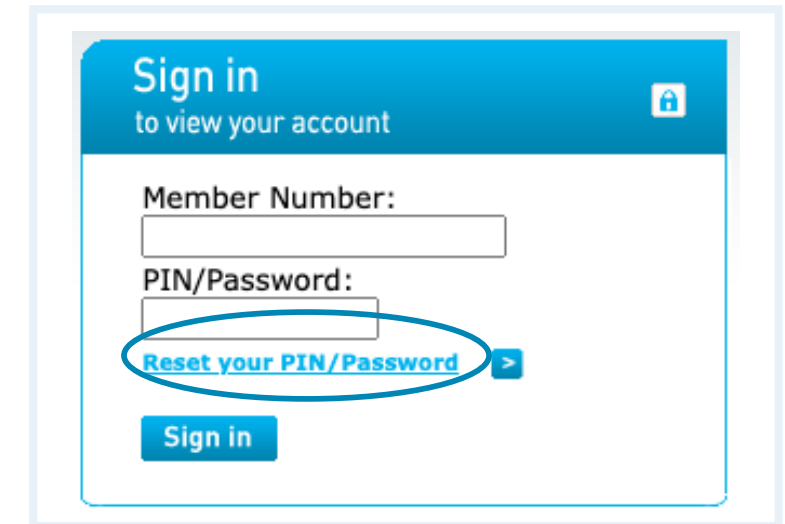
Access the website by entering www.dairysuper.co.nz into your internet browser. Click on “Log in” at the top right corner of the page, then ‘MEMBER’, then insert your member number (from your member statement or welcome letter) and PIN or password.



If you don't have a PIN or need a new one:

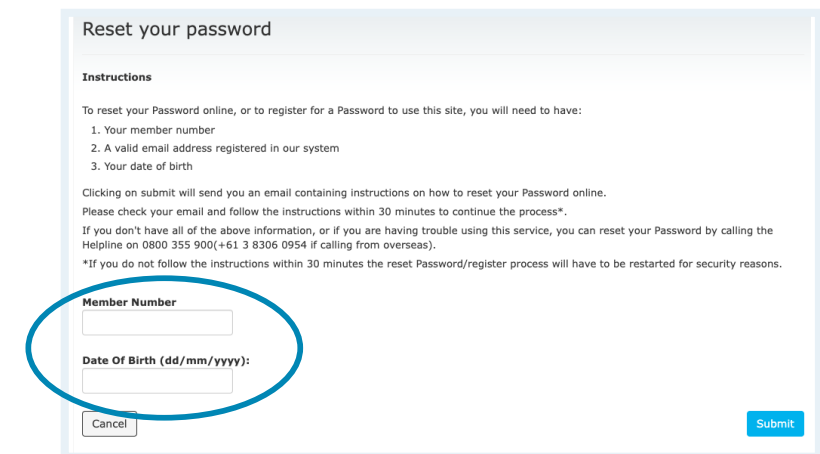
Step 1

Select ‘Reset your PIN/ Password’ on the log in page.



Step 2

Follow the instructions. You will need your member number, date of birth and an email address registered with the Scheme.



FORGOTTEN MEMBER NUMBER?

You can find your member number on your annual member statement, or by calling the Helpline team on 0800 355 900, or +61 3 8306 0954 if calling from overseas.

Dashboard

Navigation

All your key information is brought together on a single screen.

Click on the Scheme logo to return to the dashboard at any time.

This is your personal dashboard.

See the campaign tiles for other relevant information about your account.

The dashboard displays the following information:


- Account Balance:** As at 5 December 2023, \$328,974.33. Includes an 'Account Summary' bar chart showing investment earnings and net investment from 2018 to 2023.
- Retirement Benefit:** Based on current balance, estimated super balance in 2029 is \$385,000. Retirement income p.a. is \$52,000. 17 years of retirement income, 63% of what you need.
- Risk Profiler:** Answer questions to help you choose an investment option. Includes 'Investment Performance' section.
- Insurance:** \$658,213.33 Death Benefit. Total & Permanent Disablement: \$658,213.33. Income Protection: Not Available.
- Account Activity:** Recent transactions including Employer Contribution No 1 Account and Subsidised Member Contribution Member.
- Account Statement:** Select a statement to download and download PDF.


Navigation menu items:


- Dashboard
- Account Balance
- Investments
- Account Activity
- Tools
- Documents
- Contact Us

Footer campaign tiles:

- Are you informed:** View the member documents. [Here](#)
- Contact us:** If you have any queries or would like further information. [Contact us](#)
- Choose the right fund for you:** What fund you invest in is a very personal decision - get to know your inner investor with the risk profile tool. [Find out here](#)

 This is where you can update your personal details and also log out.

 Click on the Messages icon to display alerts ready for actioning.

 Click the Menu icon to show the navigation at any time.

CLICK ON ANY OF THESE NAVIGATION BUTTONS TO MOVE TO THE CORRESPONDING PAGE IN THE WEBSITE.

Account Balance

Dashboard

The menu bar is opened by clicking on the menu icon (☰).

Click here to download your member statements.

Account Balance
As at 5 December 2023 ⓘ
\$328,974.33

Account Summary

OVER TIME ⓘ BREAKDOWN

\$400,000
\$300,000
\$200,000
\$100,000
\$0

2018 2019 2020 2021 2022 2023 Today

● Investment earnings
● Net Investment

[View Account Balance](#)

Account Activity

29 November 2023
EMPLOYER CONTRIBUTION NO 1 ACCOUNT
Employer Contribution No 1 Account
Credit \$284.07

29 November 2023
SUBSIDISED MEMBER CONTRIBUTION MEMBER
Member
Credit \$282.66

14 November 2023

[My Account Activity](#)

Account Statement

Select a statement to download

Select a statement... ▾

[Download PDF](#)

Account Balance is the most up to date record of your balance.
This view also provides a breakdown of your accounts.

HI JOHN ⓘ

- Dashboard
- Account Balance
- Investments
- Account Activity
- Tools
- Documents
- Contact Us

Retirement Benefit
Based on your current balance in this account, we estimate
\$328,974.33
superannuation
retirement income p.a.

Risk Profiler
Personal risk profile tool
17 years of retirement income
allowing for a NZ Super estimate

Insurance
Total & Permanent Disablement
\$658,213.33
As at 5 December 2023
Death Benefit ⓘ
\$658,213.33
Income Protection ⓘ
Not Available

Investments
View and edit your investment options [Here](#)
To find out more about Investments please contact helpline.

Get informed
Member documents [here](#)

Contact us
If you have any queries or would like further information
[Contact us](#)

Choose the right fund for you
What fund you invest in is a very personal decision - get to know your inner investor with the risk profile tool.
[Find out here](#)




Terms of use & disclaimer Privacy Contact us Cop

dairy industry

Account Balance

Full View

dairy industry
superannuation scheme

HI JOHN   

Your Retirement Profile

Your Account Balance ⓘ **\$67,474.42**

We Estimate ⓘ **\$143,000**
In 2036 you will have

\$52,000
income P.A.

6 years
of retirement income

23%
of what you need

This area contains the data and assumptions used in your retirement estimate. You can change the inputs on the controls below, and click Update to see the results.

Your Retirement Estimate Is Based On

Salary ⓘ : **\$55,000**

Desired Income In Retirement P.A. ⓘ : **\$52,000**

Retire At Age ⓘ : **65**

On this page, you can view your retirement profile, including your current account balance, future retirement estimates, and what data your estimate is based on (the inputs can be changed on this screen to update your estimate).

Account Activity

Dashboard

This can be accessed from your dashboard or the menu.

The screenshot displays the Dairy Industry Superannuation Scheme dashboard for user HI JOHN. The dashboard includes several key sections:

- Account Balance:** As at 5 December 2023, the balance is \$328,974.33.
- Retirement Benefit:** Based on the current balance, the estimated super balance in 2029 at age 65 is \$385,000, with a retirement income of \$52,000 p.a.
- Risk Profiler:** A tool to help choose an investment option.
- Insurance:** Total & Permanent Disablement insurance with a death benefit of \$658,213.33 as at 5 December 2023.
- Account Summary:** A bar chart showing investment earnings and net investment over time from 2018 to 2023.
- Account Activity:** A central pop-up window showing recent transactions:
 - 14 November 2023: EMPLOYER CONTRIBUTION NO 1 ACCOUNT - Credit \$256.46
 - 14 November 2023: SUBSIDISED MEMBER CONTRIBUTION - Credit \$255.18
- Account Statements:** A section to select and download PDF statements.
- Footer:** Links for 'Are you informed', 'Contact us', and 'Choose the right fund for you'.




ACCOUNT ACTIVITY IS A SUMMARY OF THE MOST RECENT ACTIONS. CONTRIBUTIONS, WITHDRAWALS, ALERTS AND MESSAGES, ALSO APPEAR HERE.

Account Activity

Full View




CHECK THESE ALERTS -
THEY WILL REMIND YOU
OF IMPORTANT ACTIONS
YOU MAY WANT TO
CONSIDER FOR YOUR
ACCOUNT.

dairy industry
superannuation scheme

HI JOHN   

ACCOUNT ACTIVITY

Account Activity: All

29 November 2023	EMPLOYER CONTRIBUTION NO 1 ACCOUNT	Employer Contribution No 1 Account	Credit \$161.50
29 November 2023	SUBSIDISED MEMBER CONTRIBUTION	Member	Credit \$241.05
14 November 2023	EMPLOYER CONTRIBUTION NO 1 ACCOUNT	Employer Contribution No 1 Account	Credit \$146.25

In this view, you can filter by activity type, export, create pdfs or print your activity summaries.

Investments

Current Investments

This can be accessed from your dashboard or the menu.



HOW YOU INVEST YOUR MONEY IS AN IMPORTANT DECISION - MAKE SURE YOU ARE FAMILIAR WITH YOUR CURRENT INVESTMENT CHOICE.

Click on the investment option name for more detail (demonstrated on the next page).

Investments



Review how you're currently investing your super. Tap 'Edit' to make a change. [Need some help?](#)

For more information on your investments please refer to the [Documents](#) section.

The Scheme offers **four** investment options: Cash, Conservative, Balanced and Growth. Choosing an appropriate investment strategy may make a big difference to the size of your final benefit.

You can elect one of the funds or a 50/50 split among adjacent funds, that is 50% Cash and 50% Conservative, 50% Conservative and 50% Balanced or 50% Balanced and 50% Growth. You can make an election at any time, twice in each Scheme year (1 April to 31 March). The first change is free of charge but the second will incur a fee which will be deducted from your Member's Account. Your change will take effect from the first of the following month after your completed form or online request is received and processed by the Administrator.

Current Investments

Edit

Investment options	\$	%
100% Balanced Fund	6,702.87	50
100% Growth Fund	6,794.40	50
	\$ 13,497.27	100%

PRESS 'EDIT' TO UPDATE YOUR CURRENT INVESTMENTS.

Investments

Changing Options

To view these details, click on the investment option names.

Current Investments

Cancel

Investment options	\$	%
100% Balanced Fund	6,702.87	50
100% Growth Fund	6,794.40	50
	\$ 13,497.27	100% ⓘ

Investment Options Available

Investment options	Allocate \$	Allocate % <input type="radio"/>
100% Cash Fund		<input type="text"/>
100% Conservative Fund		<input type="text"/>
100% Balanced Fund		<input type="text" value="50"/>
100% Growth Fund		<input type="text" value="50"/>
50% Cash / 50% Conservative Fund		<input type="text"/>
50% Conservative / 50% Balanced Fund		<input type="text"/>
50% Balanced / 50% Growth Fund		<input type="text"/>

When in edit mode, you will be able to view the full investment menu.

Changes to your current account balance need to be completed separately.

Insurance

Dashboard

The screenshot displays a user dashboard for the Dairy Industry Superannuation Scheme. The user is identified as HI JOHN. The dashboard is divided into several sections:

- Account Balance:** As at 5 December 2023, the balance is \$328,974.33. Below this is an 'Account Summary' bar chart showing 'OVER TIME' and 'BREAKDOWN' from 2018 to 2023. The chart shows 'Investment earnings' (blue) and 'Net Investment' (green). A 'View Account Balance' button is present.
- Retirement Benefit:** Based on the current balance, an estimated super balance of \$385,000 is projected for 2029 at age 65. It also shows a retirement income of \$52,000 p.a. and 17 years of retirement income, which is 63% of what is needed. A 'Change the assumptions' button is available.
- Risk Profiler:** A section for answering questions to help choose an investment option, with a 'Find out more' link.
- Investment Performance:** A section for viewing investment performance, with a 'Learn more' link.
- Investments:** A section for viewing and editing investment options, with a 'Here' link.
- Account Activity:** A list of recent transactions, including 'EMPLOYER CONTRIBUTION NO 1 ACCOUNT' (Credit \$284.07) and 'SUBSIDISED MEMBER CONTRIBUTION' (Credit \$282.66). A 'My Account Activity' button is at the bottom.
- Account Statement:** A section for downloading statements, with a 'Download PDF' button.
- Insurance:** A prominent white box overlaying the dashboard. It shows 'Insurance' with a death benefit of \$13,497.27 as at 5 December 2023. Below this, it shows 'Total & Permanent Disablement' with a value of \$13,497.27. At the bottom of the box, it says 'Not Available' for 'Income Protection'.

At the bottom of the dashboard, there are three columns of links:

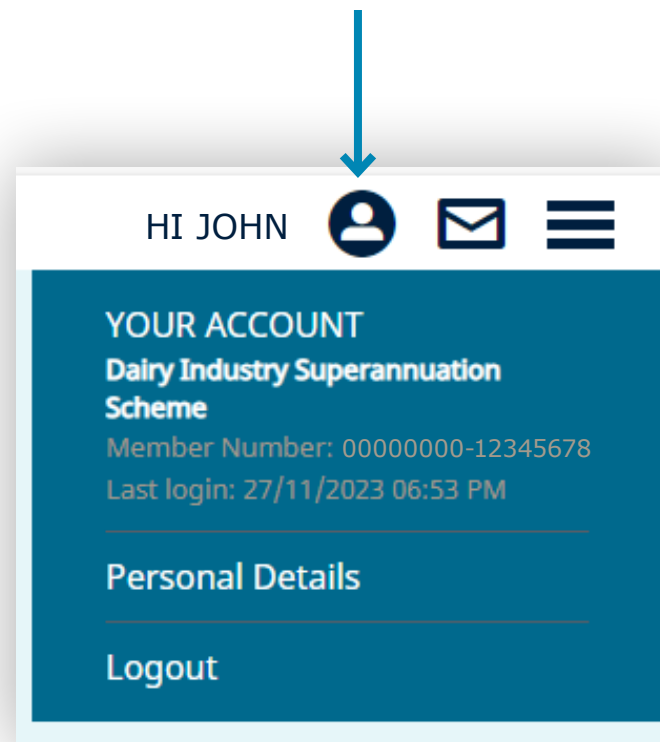
- Are you informed:** View the member documents [Here](#)
- Contact us:** If you have any queries or would like further information [Contact us](#)
- Choose your personal inner investor:** What if personal inner investor with the risk profile tool. [Find out here](#)

The footer contains the Dairy Industry Superannuation Scheme logo and the text: 'Terms of use & disclaimer Privacy Contact us Copyright 2023 Mercer LLC. All rights reserved.'

View the insurance column for details about your insured amount of cover.

Personal Details

Click the 'person' icon then 'Personal Details'



My Personal Details

We recommend that you review your details regularly, to ensure that we have the most up-to-date information available.

Email Address

Confirm Email Address

Mobile number

Business hours number

After hours number

Postal Address

Country

Phone passcode

Confirm phone passcode

IR Number Status

Supplied

New Password

Confirm Password

By clicking submit, I confirm that I understand the following [Important Information](#) and wish to change my personal details.

Communications Preferences

We are here to help you make the most of your super and from time to time we will get in touch with important information the way you want to receive it. If your preferred option is not available we may need to communicate with you in another way. Make sure we've got your current contact details on file by checking your details above.

EDITING YOUR DETAILS IS AS SIMPLE AS UPDATING THE DETAILS IN THE FIELDS PROVIDED.

Contact Us

HI JOHN

Account Balance
As at 5 December 2023
\$328,974.33

Account Summary

Retirement Benefit
Based on your current balance in this account, we estimate
\$385,000 super balance in 2029, at age 65
\$52,000 retirement income p.a.
17 years of retirement income
63% of what you need
allowing for a NZ Super estimate
[What are the assumptions?](#)
[Change the assumptions](#)

Risk Profiler
Answer questions to help you choose an investment option
[Find out more](#)

Insurance
\$658,213.33 Death Benefit
As at 5 December 2023
\$658,213.33 Total & Permanent Disablement
Not Available Income Protection

Investment Performance
See how your investments performed.
[Learn more](#)

Investments
View and edit your investment options
[Here](#)
To find out more about Investments please contact helpline.

Account Activity

29 November 2023
EMPLOYER CONTRIBUTION NO 1 ACCOUNT
Employer Contribution No 1 Account
Credit \$284.07

29 November 2023
SUBSIDISED MEMBER CONTRIBUTION MEMBER
Member
Credit \$282.66

14 November 2023
[My Account Activity](#)

Account Statement
Select a statement to download
Select a statement...
[Download PDF](#)

Are you informed
View the member documents
[Here](#)

Contact us
If you have any queries or would like further information
[Contact us](#)

Choose the right fund for you
What fund you invest in is a very personal decision - get to know your inner investor with the risk profile tool.
[Find out here](#)

dairy industry

Contact Us

Submit your enquiry online. We will generally respond within 1-2 business days.

For urgent or more complex enquiries, please call us on:

Dairy Industry Superannuation Scheme

- 0800 355 900
- +61 3 8306 0954 - if calling from overseas

Email us

dairy@mercerc.com

Write to us

Dairy Industry Superannuation Scheme

PO Box 1849 Wellington 6140

Name

John Smith

Topic

Please select

Email Address

johnsmith@gmail.com

Preferred Contact Number

Preferred Contact Number

In case we need to contact you for clarification or extra information

Message

(You have 1000 characters left)

Attach a file

The file types allowed include jpg, jpeg, png and pdf

Choose

Choose file...



Cancel

Submit