YOUR SUPER NEWSLETTER NOVEMBER 2021



Despite the national lockdown announcement in August, share markets continued to perform well for the month. However, September proved to be a difficult month for share markets due to various factors that weighed on investor sentiment. More information on the financial markets and scheme returns is included in this newsletter.

If you have any questions about the Scheme, you can log into your online account at any time, or call Helpline on **0800 355 900** between 9am and 7pm Monday to Friday if you have any questions about your account or DISS.

We wish you all a great summer season ahead!

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AT A GLANCE

- · Access your online account
- · Investment news
- Latest returns
- Death benefit change reminder
- Keep safe online
- Investing FOMO?
- Latest on Sorted.org.nz



ACCESS YOUR ACCOUNT ONLINE

Our new DISS website that was launched earlier this year offers a new dashboard that shows your account balance, account summary, an option to download your statements, and recent account activity all in one place. Each section of the dashboard allows you to click through to find out more details about each of the elements. You can also check and update your personal details, make changes to your investment options, and use the risk profiler to find out what level of investment risk you may be comfortable with and consider that with your current investment allocation.

Access your account at dairysuper.co.nz



SERVICES OVER THE HOLIDAYS

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Mercer, the Scheme's administration manager, will be closed from 23 December 2021 to 5 January 2022 for the Christmas and New Year period. If you require a financial transaction during this time, or have an inquiry, please contact Helpline **by Friday 17 December 2021**.

Helpline will be available throughout the holiday season, apart from New Zealand public holidays. Their typical hours are between 9am and 7pm Monday to Friday.



DISS AND KIWISAVER - HOW THEY WORK TOGETHER

You can choose to be a member of both the Dairy Industry Superannuation Scheme and a KiwiSaver scheme. If you are contributing to a KiwiSaver scheme as well as the Scheme, different rules may apply to your employer's contributions to the Scheme. Refer to the Employer contributions and KiwiSaver fact sheet for details at **www.dairysuper.co.nz/documents**



KEEP SAFE ONLINE

Cyber security is vital as threats are on the rise. This year's Cyber Smart Week (18 – 24 October) focuses on empowering New Zealanders to step up their online security so they are less vulnerable to cyber-attacks.

Cyber Up with these four simple steps:

- Upsize your passwords
- Upgrade to two-factor authentication
- Uphold your privacy
- Update your apps and devices

To read the full article go to www.cert.govt.nz/cybersmart

INVESTMENT NEWS

In August, the global reopening continued, with a number of countries further lifting pandemic restrictions. The MSCI World Index returned 2.6% (in local currency) for the month and 19.2% year-to-date. The NZX 50 returned 5.0% in August, a positive result in the face of the latest COVID-19 outbreak and subsequent level 4 restrictions.

September proved to be a difficult month for global share markets due to an array of factors that weighed on investor sentiment. The MSCI World Index returned -2.2% for the month. The index declined on evidence of a global economy suffering from on-going supply constraints, tightening monetary policy in Europe, multiple economic challenges in China such as the Evergrande credit crisis, and political uncertainty in Germany and Japan. Additionally, major central bank announced slowdowns in their asset purchases and, in some cases, rate increases.

On 6 October and 24 November 2021, The Reserve Bank of New Zealand (RBNZ) increased the official cash rate (OCR) by 0.25% on both occasions, pushing the current OCR to 0.75%. Statistics New Zealand announced in October that inflation rose to almost 5%. RBNZ's decision was made in an effort to combat growing inflation pressures resulting from increasing prices throughout the economy, the heated housing market and tight labour market.

Fixed interest investments (bonds) have generated relatively soft or negative returns over 2021, as emerging signs of inflation and the tapering of monetary policy support weighed on the asset class. While bonds are generally defensive instruments, periods of rising interest rates can dampen performance. In turn, this can impact on the returns of portfolios that have material weightings to the sector (in particular, more-conservative fund options).

INVESTMENT PERFORMANCE

The table below shows how the Scheme's investment options have performed over the year to date (April to September) and since investment choice was made available to members in 2003. Returns are determined monthly, and take into account the effect of compound interest.

Returns for each investment option after tax, fees and expenses							
	Cash	Cash/ Conservative	Conservative	Conservative/ Balanced	Balanced	Balanced/ Growth	Growth
Scheme year to 31 March 2021	0.05%	4.56%	9.24%	14.58%	20.14%	23.23%	26.38%
Periods to 30 September 2021							
Scheme year to date (six months)	-0.11%	0.74%	1.58%	2.55%	3.52%	4.11%	4.69%
1 year	-0.1%	2.4%	4.9%	8.3%	11.9%	14.0%	16.1%
5 years (average p.a.)	0.9%	2.3%	3.7%	5.1%	6.6%	7.4%	8.2%
10 years (average p.a.)	1.5%	3.1%	4.7%	6.2%	7.8%	8.6%	9.4%
Since 31 March 2003 (average p.a.)	2.5%	3.5%	4.5%	5.3%	6.1%	6.5%	6.9%



INVESTING FOMO?

World Investor Week is a global campaign to boost awareness of investor education and protection, promoted by the International Organisation of Securities Commissions (IOSCO) and hosted in New Zealand by the Financial Markets Authority (FMA). This year's world investor week focuses on 'Investing FOMO? Take a Mo', which advocates recent FMA research that almost one-third of investors who use online platforms said they did jump into an investment in the last two years because they did not want to miss out. For further information regarding DIY investing, panel and webinars please visit **www.fma.govt.nz/investors/world-investor-week**

DEATH BENEFIT CHANGE REMINDER

From 1 February 2021, death benefits will now be automatically paid to your personal representatives. For more information about the death benefit payment process, and the importance of having a Will, is available on the DISS website.

Read more about the Death benefit policy change at www.dairysuper.co.nz/latest-news

SORTED TURNS 20!

Since its inception in 2001, Sorted's aim has been to help New Zealanders boost their financial capability, allowing them to make more informed decisions about their money.



Sorted is a free service launched by Te Ara
Ahunga Ora and is funded by the government. Sorted provides information on budgeting, saving and investing, calculators for things like KiwiSaver and mortgages, to planning for retirement

Sorted is one form of financial advice available to all New Zealanders along with the FMA.

To read the full article go to **sorted.org.nz**

TAKE TIME TO KŌRERO

Mental Health Awareness Week was from 27 September – 3 October 2021. With all that's going on, how can we stay upbeat, feel good and keep well – including financially well – both now and in the future? This year's theme is 'Take time to korero – to meet up, communicate, and have a chat. We all need to talk, listen, be there for each other and feel connected. Mental and financial wellness are interconnected. Managing money can make us stressed, and that stress then makes it harder to manage our money. Sorted has compiled a list of tips on how to approach financial stress and a link is included below.

To read the full article go to **sorted.org.nz**

This document has been prepared by Mercer (N.Z.) Limited on behalf of the Trustee of the Dairy Industry Superannuation Scheme. The information in this document is intended for general guidance only and is not personalised to you. It does not take into account your particular financial situation or goals. It is not financial advice or a recommendation. We recommend that you read the Member Information Booklet and Product Disclosure Statement and take financial advice from an appropriately qualified financial adviser (visit www.fma.govt.nz) before making any investment decisions. In addition, past performance cannot be relied upon as a guide to future performance.